

DIR Communication Technology Services (CTS)

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(877) 472-4848 option 4

SERVICE DETAILS

Vendor: American Messaging Services

Vendor website: http://www.americanmessaging.net/paging/_StateOfTexas.asp

Service Area: Wireless

Category: Pagers

Nationwide 2-Way Pager

Nationwide 2-Way Paging has full two-way capabilities to send and receive messages and reply to incoming messages. Responding messages can be sent to another two-way device, to any email address, or a text-enabled mobile phone.

Pager2MobileSM Service enables two-way paging subscribers to send and receive text messages with mobile phones.

* This is an American Messaging Services billed service.

SERVICE DELIVERY SLA

Please refer to your American Messaging Services Plan for service intervals.

PERFORMANCE SLA

Please refer to your American Messaging Services Plan for performance criteria.

CUSTOMER RESPONSIBILITY

Device Information: Unication P900

Send and receive messages and emails quickly and discreetly. Utilizing a full QWERTY text keyboard allows you to go from your computer to your messaging device. The address book holds up to 250 names with up to 8 entries per contact. Send a single message to multiple contracts at one time with no additional programming.

The network will store messages for up to 96 hours while trying to locate the pager. If the pager is turned off, changes coverage area, or is out of the coverage area, the system will deliver stored messages when it returns to a designated coverage area.

American Messaging Services Pager Products and Services Pricing

Customer Discounts for all American Messaging Services Pager Products and Services available under this contract are reflected in the tables below or by clicking on the [American Messaging Services Pricing link](#).

- American Messaging Services will waive Early Termination Fees
- American Messaging Services will waive Activation Fees

American Messaging Services pricing is calculated as follows:

Customer Price = MSRP – Customer Discount

* DIR requires a 2% Cost Recovery Fee (CRF) be added to Vendor pricing.

* Visit the American Messaging Services website for current pricing details.

| Basic Monthly Service: | DIR Customer Discount | Minutes Included |
|--|------------------------------|-------------------------|
| Nationwide 2-way (Leased) | | |
| Recurring Charges | 69.92% | Unlimited |
| Non-recurring Charges | | |
| Additional charges that are not included above, (roaming, long distance, etc.) | | |
| | | |
| Optional Features with recurring or one-time charges. | | |
| Group Paging (Leader) | 85.03% | Unlimited Followers |
| Voice Mail Pkg. A (5 msgs / 60 sec / 24 hr ret) | 75.00% | |
| Voice Mail Pkg. B (10 msgs /60 sec /24 hr ret) | 67.00% | |
| Voice Mail Pkg. C (15 msgs /60 sec /48 hr ret) | 62.75% | |
| Voice Mail Pkg. D (20 msgs /60 sec /72 hr ret) | 60.20% | |
| Voice Mail Pkg. E (25 msgs/120 sec /72 hr ret) | 58.67% | |
| 800 # Voice Mail (20 msgs /60 sec /72 hr ret) | 14.86% | |
| Toll Free Secondary Number | 62.75% | |
| Local Secondary Number | 0.00% | |
| Custom Greeting | 100.00% | |
| PageSaver Numeric Retrieval | 100.00% | |
| Page Forwarding | 100.00% | |
| Operator Dispatch | 61.94% | |
| Alpha Paging Software | 0.73% | |
| Alpha Sending Device | 50.15% | |
| PageCopy | 22.00% | |

American Messaging Services Geographic Availability

American Messaging Services Pager service availability can be determined by visiting their coverage map online at:

http://www.americanmessaging.net/paging/coveragemaps_default.asp